**Returns**

The Abraham Lincoln Council is dedicated to helping you raise the most funds possible to support your Scouts program for the next year. To that end, units are allowed to return up to **50% of the un-opened cases** ordered (minus chocolate pretzel product). You can order more product if your unit runs out. If the Council, has it on hand your 50% return resets for that individual product only and not your entire first order. For example, if you ordered 10 cases of popping corn originally and then ordered 6 more cases later, you can only return 3 cases not 8. That said we will not stick a unit with a major amount of popcorn and **can transfer inventory to other units through the Trails End system (you would need to get it to them) or manually through the Council.** **If it happens that your unit needs to return more than 50%, we will work with you, please call us at the Council office**.

It is vital to check the product once you get it for damage and opened packages. If you have product like that you need to send an email to [pete.carteaux@scouting.org](mailto:pete.carteaux@scouting.org) **with pictures** of the product so that we can give you a credit through Trails End and/or get you more product. At the end of sale, we will not take back damaged or opened product.